

ALPR Usage Policy

Date: April 2026

Scope:

The purpose of this policy is providing information in relation to the usage of automatic license plate reader (ALPR) technology. While SKIDATA's primary business activities relate to the sale, licensing, or support of equipment and services associated with ALPR technology purchased and operated by SKIDATA customers, all ALPR systems remain within the customers direct control and operations for use by their consumers. The disclosures set forth below are provided solely to the extent that we are deemed to fall in scope within applicable laws of the United States or the laws of other jurisdictions.

1. Authorized purposes for accessing/using ALPR information

SKIDATA may only access ALPR information for technical troubleshooting and support of ALPR customers.

2. Authorized users and training requirements

For technical support and troubleshooting, SKIDATA's CTO and authorized members of the technology/support/product teams may, in limited circumstances, access ALPR information. Every SKIDATA employee is required to have completed appropriate training about handling and protecting personal identifiable information. SKIDATA uses approved third-party contractors for installation and maintenance of ALPR customers. Additionally, authorized agents of ALPR customers also access the ALPR system as part of operating the parking facility.

3. Monitoring and periodic system audits

SKIDATA has implemented reasonable technical and organizational measures consistent with generally accepted data security standards to safeguard the information technology systems used in the conduct of its business to prevent unauthorized third-party access. Such measures shall be periodically reviewed and updated as necessary. SKIDATA represents that it shall comply with all applicable federal, state and local laws, and regulations governing the collection, use, storage, sharing, and protection of ALPR Information.

4. Sale, sharing, or transfer – purposes, process, restrictions

SKIDATA may only share ALPR information as described in this policy to help complete parking transactions and to provide the parking product and only to those authorized to receive the ALPR information. With the ALPR customers' knowledge and consent, SKIDATA may share ALPR information for troubleshooting cases and technical support, including, but not limited to 2nd and 3rd Level Support within SKIDATA's organization and third-party host AWS (Amazon Web Services) as official hosting provider. SKIDATA does not sell ALPR information.

5. Official custodian/owner responsible for implementation

Chief Technology Officer and ALPR product team.

6. Accuracy and correction of data errors

SKIDATA provides ALPR customers with capabilities to self-monitor, validate, and manage the accuracy of ALPR outputs within the operational environment (e.g., via tools that support insight, monitoring, and administrative control). Nevertheless, SKIDATA may upon ALPR customer request and the granting of access by ALPR customer, review ALPR information for accuracy via calculated accuracy reports. If an ALPR consumer requests verification of ALPR information accessible by

SKIDATA, SKIDATA will undertake commercially reasonable efforts within its limitations to verify the relevant information and to remediate identified inaccuracies, subject to technical feasibility and applicable legal or contractual restrictions.

7. Retention and destruction

The retention period of the ALPR information is set by applicable local and state laws under the direction and policies of the ALPR customer. All ALPR information is owned by the ALPR customer with SKIDATA retaining only what is necessary for the maintenance and support of the ALPR system for the period established by local and state laws. Destruction process: ALPR information is destroyed 1) when the ALPR consumer deletes his account, 2) after the retention period set by the ALPR customer, or 3) when the ALPR customer is offboarded, and 4) as required under the rules of evidence or other judicially mandated periods.

Policy availability and updates

This policy is available to the public in writing and is posted conspicuously on this website. SKIDATA may update this policy from time to time; the date above indicates when the policy was last revised.