

Data Notice – SKIDATA

Date: 2025-09-12

Manufacturer/Distributor: Please find this information on the quote or order confirmation that you have received from SKIDATA

1. Introduction

This Data Notice explains what data is generated by the products from SKIDATA that can be connected to the customers own network, the internet or can transmit product data through any connectivity solution provided by SKIDATA (“the **Product**”) in line with the requirements under Article 3(2) of the EU Data Act.

1.1. Product description

Connected Products from SKIDATA generates data regarding the use of the Product and when used. You will find a product description within the documentation provided to you.

2. Scope of Data Processing

2.1. Generated Data

Data type	Format	Estimated volume	Generation	Data retention
Performance data, Event data, Software version data, Settings data, Access Configuration Data, Telemetry Data	JSON	Depending on the Product and the use, the estimated volume of data will differ.	Continuous	During the lifecycle of the product. Data used for product development will be stored until the data is no longer relevant for SKIDATA.

2.2. Connectivity and data storage

Connectivity features	Data storage	Data holder
Connected Products	On premise servers and on cloud services, depending on the used product	System operator & SKIDATA GmbH Untersbergstraße 40, 5081 Grödig Austria

3. Data access and user capabilities

Direct access to data	Indirect access to data	Erasure of data
The product system operator owner assigns operators, sets their credentials, and defines the data they can access and the actions they can perform	Only in support cases via remote support	The product system owner can store or delete data at anytime.

4. Trade secrets

In some cases, data from the Connected Products or related services may include trade secrets that we or our partners own. Trade secrets shall be preserved and disclosed only where all necessary measures prior to preserving their confidentiality

are taken, in particular regarding third parties. In exceptional circumstances, our ability to grant access to data may be limited due to trade secrets. We maintain confidentiality obligations to protect any trade secrets contained within your data.

5. Contact information

Should you have any questions regarding the data generated by the Product, do not hesitate to contact your SKIDATA entity or distributor regarding the relevant Product(s).