Saba stands for service - Saba chooses SKIDATA

Dott. Giovanni Centurelli, CEO of Saba Italia

“Service quality is becoming more important all the time. To ensure quality, we need the latest technologies. The SKIDATA system helps us to put a project like this into practice. That’s why we have entered a long-term partnership with SKIDATA.”
Parking in Italy

Of the 113,206 facilities operated by Saba, 27,755 are in Italy. Three quarters of these are actual car parks, the rest are short-term on-street areas in inner cities.

With over 40 years of experience, Saba has excellent know-how in urban mobility issues. As a pioneer and innovator, Saba offers only the latest leading-edge technology that nevertheless respects and preserves the architecture of historical towns.

Saba parking facilities in Italy

Parking concept of the future

The plan is to construct the largest central parking area in Rome. The €92.5m project Villa Borghese, for example – so far the most expensive investment of its kind in Europe – is scheduled to be completed by 2013.

The car park – a term that’s a clear understatement in view of the size of the project – will be essentially self-monitoring to allow staff to concentrate on attending to customers. Value-adding customer service and its continuous improvement are at the core of the Saba philosophy.

Real-time control & transparency

Automated control & monitoring: that’s where Saba relies on REMCO by SKIDATA. 30 car parks are expected to be fitted with REMCO this year. The REMCO software module can be added easily and seamlessly to the existing SKIDATA solution. All existing system components can be integrated. As a result, various data from pay stations, gates, ticket readers, fire alarms, video and intercom systems, etc. can be retrieved and displayed conveniently on the same workstation at the push of a button. The same controlling and monitoring functions are also available on-line over the Internet.

Challenges

All relevant transaction details must be available for viewing instantly, no matter which of the systems they come from. Central operation and monitoring of the facilities leaves employees more time to focus on the customers’ needs – „service as a strategy“, one might say.