



# Handshake.Logic 'Ticketdata Monitor'

## for Handshake.Logic

You can see the status of your imported ticket data at a glance.

As an event manager or a stadium operator, one of your most important tasks is to ensure that event access runs smoothly. Nothing is worse for visitors than being refused entry due to incorrect ticket data. In this case, it would be helpful to have a tool that informs you about any such error occurrences during the ticket data import at a glance so that you are able to resolve any issues as quickly as possible.

'Ticketdata Monitor' offers precisely these capabilities. The browser-based web application, which can be used on a tablet, monitors white lists, black lists, and telegram inquiries. For example, from ticketing partners who transfer data to Handshake.Logic. It checks them for errors and notifies you when any relevant warnings occur. You are, in consequence,

kept up to date about the status of all imported telegrams and can react quickly and flexibly to errors. In this manner 'Ticketdata Monitor' assists you in meeting the challenges of running your event smoothly.

- ✓ Monitoring of white lists, black lists, and telegrams inquiries
- ✓ Warnings and errors are visible immediately
- ✓ Appropriate measures can be taken straight away and help to ensure a trouble-free handling of the event.

## Properties

- Monitoring of white lists, black lists, and inquiry telegrams
- Displays telegram warnings, errors, and successful transfers.
- Displays detailed information about telegrams, for example, filename, transfer duration, error/warning details, etc.
- Extensive search criteria/filtering
- Direct link to the telegram file

## Areas of Application

- Stadium operators
- Amusement parks
- Tennis tournaments
- Ticketing partners
- Zoos
- Museums
- Festivals
- Arenas
- etc.

## Technical Details

### System requirements

Handshake.Logic version 9.01 or higher  
 Internet Explorer version 10 or higher  
 Google Chrome version 33 or higher  
 Firefox version 28 or higher  
 Safari version 7.02 or higher

### Display resolution

1024x768 pixels (minimum)

### Network connection

An interruption-free WLAN connection to the Handshake.Logic server  
 Supporting a 10/100 Mbit Fast Ethernet (minimum) as well as auto-negotiation