



## Handshake.Logic 'Ticket Tracking'

With the user-friendliness and flexibility of this web application you can see all ticket information at a glance; you recognize ticket fraud immediately and can offer your customers improved service.

### Excellent Customer Service

- The Ticket Tracking application provides all the ticket data and information clearly. So that, when needed, you can help your customers quickly and can competently provide them with information at any time; a guest at the wrong gate, the ticket is blocked or someone has already been admitted with the ticket.

### Flexible Operation

- The web application offers flexible input options to quickly find information from a particular ticket. With a wide variety of search criteria such as name, block-row-seat, and ticket or permission ID, you will have easy access to the desired ticket details.

### Increased Security

- Reveal fraud by checking the ticket history, including photos, to identify if personalized season cards are being used by several people.
- Intervene at any time, in case of Hooligans or ticket-theft, for example, and block tickets and authorizations.

### Mobile Use

- Work independent of location and time. With a Windows tablet you can use your ticket tracking application at any desired location. You can also perform ticket checks directly at the access reader.