



# Niseko United

(Japan)

Located in Northern Japan on Hokkaido Island, Niseko United is one of Japan's most popular ski resorts and reputedly one of the snowiest places on the planet - a true ski enthusiast's paradise. Extending across the areas of Annapuri, Higashiyama and Grand Hirafu, Niseko offers a unique winter sports experience for guests of all ages.

Niseko United offers 61 different slopes, runs and routes, which are served by 28 chair lifts and 4 gondolas. Attractive amusement facilities, restaurants and relaxing outdoor spas make for a great skiing experience, with night skiing as one of the most popular highlights. Niseko's high proportion of international guests has motivated the operator to opt for a Western access control system.

SKIDATA was chosen because of its leading market position and its future oriented system, which comes fully prepared for future extensions and requirements.

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## Project Details

Installation Date	June 2003
Operator	Niseko United
POS terminals	24
Checkpoints	55 + 6 Key-Mobile
keycard Return Machines	18
System Application	SKI 370i
Data Carriers	Barcode tickets, keycard

Local specifications required SKIDATA to adapt the access system to Japanese standards, which meant the introduction of a special unicode capable display, support of local technical specifications (e.g., 100V power supply), and customised Japanese software dialogues.

Niseko United is SKIDATA's first Japanese installation with a pool structure (i.e., offering central management for a pool of service providers). Guests can choose from a range of 400 different ticket types to suit their individual needs. 18 ski pass return machines are located throughout the resort; these allow guests to return their ski passes after use against repayment of a deposit. As a result, the keycard return rate at the resort is almost 100%. The integration of shuttle buses into the SKIDATA system allows guests to pay shuttle fares to the slopes by means of their skipass.

## Special Features

- Integration of shuttle service via KeyMobile
- Adaptations to Japanese regional requirements
- Integrated coupon partner management
- Pool clearing functionality
- Customisable reporting